



# TRADE ACCOUNT - TERMS & CONDITIONS

To qualify for a Trade Account with Cake Craft Australia, you must hold a valid ABN within the Cake, Baking, or Hospitality industry. Eligible businesses include home decorators, bakeries, cake stores, cafés, and restaurants.

## Wholesale Account Requirements

- \$200 minimum order spend.
- If no order is placed within the first 3 months of account approval, the account will be cancelled.
- Accounts will be closed if no orders are placed within an 6-month period.

## Ordering & Payments

- Orders must be paid in full at the time of placement (freight charges calculated at checkout).
- AMEX payments are not accepted (surcharges may apply if attempted).
- Once an order has been placed, additional items cannot be added.
- Refunds for out-of-stock items will be processed within 48 business hours.

## Returns & Claims

- Any issues, missing items, or faulty products must be reported to [info@cakecraftaustralia.com.au](mailto:info@cakecraftaustralia.com.au) within 14 days of receiving your order.
- Returns are not accepted for food items unless they are damaged or faulty.
- Non-food items may be returned within 14 days of the invoice date (return shipping at the customer's expense), unless the items are faulty or damaged.

We value your partnership and look forward to supporting your business with Cake Craft Australia's range of quality products.

Kind Regards,

The Cake Craft Team

☎ 0423 866 361

✉ [info@cakecraftaustralia.com.au](mailto:info@cakecraftaustralia.com.au)